



ALERT

The Problem

- Increasing Locator Damages
- Enforcing Best Practice
- Operational Transparency

Basic Requirements

- ✓ Establish Best Practice & Alert Thresholds
- 👂 Manage Workforce Resistance to Change
- 📄 Maintain 811 Ticket Closure Rate
- 🔍 Insights, Reporting & Audit Tools

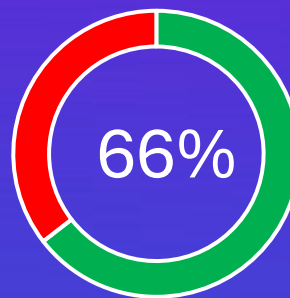
The Strategy & ROI

UTTO partnered with NGRID's in-house and contract locators to deploy Locate Assurance technology across their operational footprint. Every locate ticket is scored for on-site compliance, post session audit analysis, team evaluations, field tech incentives and continuous learning review meetings.

Take control now – drive change & transform your locate operations

CASE STUDY

How National Grid dramatically reduced “At Fault Locator” Damages



The Facts

Long Island AFL damage reduction from 2019 to 2023

200,000 Locate Tickets

Volume Increasing 7% per year

AFL Damages Per 1,000 Tickets:

2019 = 0.42

2021 = 0.10

2023 = 0.07

nationalgrid